

EIFCU Spotlight

A Member-Owned Financial Cooperative

4th Quarter 2011

Your family
and co-workers
can join the
Credit Union.

For your referral we have a gift
for you. Contact the office for
details.

Satisfaction Breaks all Records.

Credit Unions have set an all time American Customer Satisfaction index record, with 87% of credit union members surveyed saying they are “more satisfied than ever before” with their credit unions. The 87% score was high praise for their member service in this survey. Credit Union National Association President/CEO Bill Cheney congratulated credit union boards, management and employees for the record breaking survey results. “Given the enormous outpouring of consumer interest in credit unions over the past several weeks and the apparent growing dissatisfaction among consumers with megabanks it can be of little doubt that, the more consumers learn about credit unions, the more they see how credit unions can help them fulfill their financial needs and goals”.



**Entertainment Industries
Federal Credit Union**
A Member-Owned Financial Cooperative
www.eicu.org

New Jersey Office & Mailing Address:

16 West Grand Street
Elizabeth, NJ 07201-2312
(908) 282-9881 Option #2 / Fax: (908) 282-9885

Office Hours:

Monday - Friday
Telephone Service & In Person Transactions
8:30AM-1:30PM & 2:30PM-4:00PM
Late Night Thursday till 7PM
Saturdays 9:00AM – 1:00PM

New York Office:

555 Madison Ave. @ 55th St. 9th Floor
(212) 833-5533 / Fax: (212) 833-7574
Interoffice: Credit Union 555/9

Office Hours:

Monday and Friday Only
8:30AM-1:30PM & 2:30PM-4:00PM

24 Hour Telephone Teller:

1-877-768-5414
Se Habla Espanol

INCOME TAX REFUNDS AND TURBO TAX

Have your 2011 income tax refunds electronically deposited to your Credit Union account. This is a free, fast, convenient service with no waiting on a check. You will need your EIFCU account number, and EIFCU's Routing & Transit number which is **2260-82116** when setting up your direct deposit.

Please visit our website, www.eicu.org or contact our office if any additional information is needed.

Visit our web site, www.eicu.org, or Net Branch, for Turbo Tax on line tax preparation program.

OUR SUPERVISORY COMMITTEE IS CONDUCTING ITS PERIODIC
AUDIT OF ALL ACCOUNTS. IF YOU HAVE FOUND ANY
DISCREPANCIES IN YOUR ACCOUNT, CONTACT:

VINCENT T. LOGATTO
CHAIRMAN SUPERVISORY COMMITTEE
P.O. BOX 60421
STATEN ISLAND, NY 10306

NEW HOURS NEW JERSEY OFFICE

Effective immediately:

Late Night Thursday Till 7:00 pm

Saturday Hours 9:30 am – 1:00 pm

Our Annual Meeting will be held on
Tuesday, March 20, 2012.
The location is our NJ Office,
starting at 1:30 pm.

Anyone wishes to serve on the Board of Directors or
Committees please contact the office of the
President/CEO.

The EIFCU Board of Directors and Staff wish all our members a
happy, healthy, and prosperous New Year. We also thank you for
allowing us to serve you throughout the year and into the future.